



DONEL S.r.l.

Sede Legale

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Lanzo Torinese, 06 Marzo 2023

**** To our valued Suppliers – Counterfeit parts****

OUR COMPANY IS ALWAYS FOCALISED TO OFFER OUR CUSTOMERS THE BEST POSSIBLE SERVICE AND THE HIGHEST POSSIBLE QUALITY OF THE PARTS SUPPLIED.

DURING THE LAST YEARS COUNTERFEITING GROWTH STRONGLY, MORE SPECIFICALLY FOR THE ELECTRONIC COMPONENTS, DUE TO THE GLOBAL SHORTAGE OF COMPONENTS AND RAW MATERIALS.

DONEL S.R.L. RECOGNIZES THAT COUNTERFEITING IS A SERIOUS GLOBAL PROBLEM THAT AFFECTS COMPANIES WORLDWIDE.

TO PROTECT OUR CUSTOMERS WE ASK TO ALL OUR SUPPLIERS A PROACTIVE AND COMPREHENSIVE COUNTERFEIT PREVENTION POLICY FOR ALL THE PURCHASES OF PARTS TO BE SOLD TO US.

WHERE POSSIBLE ALL GOODS SHALL BE BOUGHT FROM KNOWN AND REPUTABLE SOURCES, PREFERABLY MANUFACTURERS OR THEIR AUTHORIZED OR FRANCHISED DISTRIBUTOR.

WHERE POSSIBLE ALL GOODS SHALL BE ACCOMPANIED BY ALL THE DOCUMENTS TO GUARANTEE THE FULL TRACEABILITY OF THE PARTS.

CERTAIN HARD TO FIND OR OBSOLETE PRODUCTS CANNOT ALWAYS BE OBTAINED FROM THESE PRIMARY SOURCES. IN SUCH INSTANCES, IT MAY BE NECESSARY TO SOURCE COMPONENTS THROUGH BROKERS OR INDEPENDENT DISTRIBUTORS

IN THESE CASES, WE KINDLY ASK OUR VENDOR TO CLEARLY SPECIFY THIS INTO THEIR QUOTATION TO DONEL S.R.L.

OUR SUPPLIERS ARE REQUESTED TO OFFER EVERY ASSISTANCE AVAILABLE IN HELPING US TO REALIZE OUR COUNTERFEIT COMPONENTS POLICY INCLUDING BUT NOT LIMITED TO:

EXTENDING WARRANTIES TO COVER THE TIME NEEDED TO TEST COMPONENTS EITHER BY THE CUSTOMER OR AT A CERTIFIED TEST HOUSE.

OFFERING A NO QUESTIONS ASKED RETURN POLICY ON COMPONENTS THAT HAVE FAILED TESTING.

THE RESPONSIBILITY TO DESTROY OR TAKE OFF THE MARKET COMPONENTS THAT HAVE FAILED TESTING OR ARE SUSPECT.

IF YOU ARE NOT CONFIDENT THAT YOUR PRODUCTS ARE AUTHENTIC, DO NOT SHIP THEM TO DONEL S.R.L. !



UNI EN ISO 9001:2015 UNI EN 9120:2018